GOVERNMENT OF INDIA
ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:5260
ANSWERED ON:05.04.2017
BPOs to Promote Digital India
Gutha Shri Sukender Reddy

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

Will the Minister of Electronics & Information Technology be pleased to state: -

(a) whether the Government is contemplating on opening and developing Business Process Outsourcing (BPO) units with a view to expanding the Electronics and Information Technology in rural areas as a part of Digital India programme;
(b) if so, the details thereof;
(c) whether the Government has identified any places in the State of Telangana for this purpose; and
(d) if so, the details thereof, district wise?

Answer

(a) and (b): Under Digital India programme, the Government has launched two BPO promotion schemes namely India BPO Promotion Scheme (IBPS) and North East BPO Promotion Scheme (NEBPS), for creation of employment opportunities and promotion of investment in IT/ITES sector across the country particularly in small cities/towns including rural areas, by incentivizing setting up of 48,300 and 5,000 seats BPO/ITES operations by 31.03.2019 with an outlay of ` 493 crore and ` 50 crore respectively.

These schemes provide capital support along with several special incentives like encouraging employment to women and physically disabled persons, promoting local entrepreneurs etc. upto ` 1 lakh/seat in the form of Viability Gap Funding (VGF).

Further, details of these schemes are available at www.meity.gov.in/ibps , https://ibps.stpi.in and www.meity.gov.in/nebps

(c) and (d): Under IBPS 48,300 seats for setting up BPO/ITES operations have been distributed among State/UTs based on their population percentage as per Census 2011(excluding Bangalore, Mumbai, Chennai, Pune, NCR, Kolkata, Hyderabad and States of NER). For the State of Telangana 1,200 seats have been allocated under India BPO Promotion Scheme. Whole Telangana State (excluding Hyderabad) is covered under IBPS. Eligible companies can participate in online bidding of IBPS to setup BPO/ITES operations in Telangana. Till date, one company has entered into a preliminary agreement with Software Technology Parks of India (STPI), the implementing agency of IBPS, to setup BPO/ITES operations of 200 seats at Karimnagar District, Telangana.
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